

JOB TITLE	Social Worker 2, Métis Community Health Pathfinder
MINISTRY/DEPARTMENT	Ministry of Health and Wellness
REPORTS TO	Executive Director
JOB FAMILY	Professional/Expert
CLASSIFICATION LEVEL	Level 4
DATE CLASSIFIED	October 21, 2024

POSITION SUMMARY

The **Social Worker 2, Métis Community Health Pathfinder** provides assessment, care planning, intervention, consultation, and referral for services to Métis and Indigenous clients and their caregivers/families. The incumbent will use their skills, gifts and lived experience to support local Métis Chartered Community members in their navigation of the primary care network (PCN) and social programs within the Port Alberni area.

This role is an important member of the PCN team and will collaborate with PCN providers and partners to ensure that the care being provided to Métis people is culturally informed and that access to other PCN resources or other social programs is facilitated for Métis Elders, adults, children, youth and families.

LOCATION

- Co-located with Alberni Clayoquot Métis Society office, in Port Alberni
- In Community as needed

DUTIES AND RESPONSIBILITIES

Community Advocacy & Healthcare Navigation

- **Support Métis community members** in accessing healthcare services, including connecting them with primary care providers (family physicians, nurse practitioners).
- Serve as a **cultural liaison** between Métis patients and healthcare providers to ensure culturally appropriate and equitable healthcare.
- **Assist with care planning and case management**, ensuring clients receive appropriate referrals and support based on their needs.
- **Conduct community-based visits** as required and **attend medical appointments** with community members, helping them interpret medical information and navigate care pathways.

Direct Client Support & Wellness Programs

- Conduct **intake assessments** to identify the healthcare and wellness needs of Métis individuals.
- Work alongside **Elders, women, families, youth, and 2SLGBTQQIA+ members**, ensuring equitable access to health and social programs.
- Provide **support for mental health and substance use challenges**, advocating for access to necessary services.
- Promote **traditional Métis health and wellness practices** within healthcare services.



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Collaboration & Partnership Building

- Partner with **Primary Care Network (PCN) providers** to ensure culturally informed care.
- Participate in **case conferences** and provide input from a Métis Social Determinants of Health perspective to ensure proper and effective treatment.
- Work closely with **MNBC staff, the Alberni Clayoquot Métis Society, healthcare teams, and community organizations** to improve health services and build Métis-specific approaches to care.

Record Keeping & Reporting

- Maintain accurate **client records**, including assessments, recommendations, interventions, and progress notes in Electronic Medical Records (EMR).
- Track **community data and statistics** to identify healthcare trends and inform future programs.

Community Engagement & Education

- Actively participate in **Métis cultural events, learning events, meetings, and gatherings** to foster relationships within the community.
- Provide **education and consultation** to healthcare professionals about Métis cultural safety and Indigenous-specific racism.
- Advocate for **culturally safe healthcare practices** and promote awareness of healthcare inequities impacting Métis people.

Other duties

- Other duties may be assigned as needed to ensure the efficient operation of MNBC.
- Participates in committees and project teams as required.
- Undertakes related duties as assigned, consistent with the job grade of the position.
- Other duties may be assigned as needed to ensure the efficient operation of MNBC.
- Regular/ occasional attendance at meetings/ events that may require work and travel outside of normal business hours.

Supervision Given

- None.

QUALIFICATIONS

- Bachelor degree in Social Work from a recognized, post-secondary institution.
- Minimum 5 years of progressive work experience in social work, healthcare, or community-based roles.
- Minimum 2 years of additional specialized training in Indigenous health, trauma-informed care, or related fields is an asset.
- Current registration with BC College of Social Workers as a Registered Social Worker (RSW) in good standing.



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- Understands the importance of listening and ability to provide therapeutic counselling.
- Basic knowledge of the following reports:
 - In Plain Sight Report
 - Métis Public Health Surveillance Program “Taanishi Kiiya” Baseline report
 - Truth and Reconciliation Calls to Action
 - UNDRIP
- Strong understanding of Indigenous health issues, including the impacts of colonization and systemic racism.
- Knowledge of Métis Nation British Columbia (MNBC) historical and contemporary contributions, governance, programs, and services.
- Knowledge of the diversity within the local Indigenous population and an understanding of the traditional territories of the Nuuchahnulth, upon whose territory the services are provided within.
- Experience with trauma-informed and harm-reduction practices in healthcare settings.
- Ability to work independently in a remote location while maintaining strong collaboration with other teams.
- Excellent advocacy, interpersonal, and communication skills.
- Proficiency in case management and client record-keeping (EMR experience preferred).
- Proof of any provincially mandated vaccination.
- Possession of a Class 5 driver’s license and reliable transportation is required.
- The position will require the completion of a Criminal Record Check and Vulnerable Sector Check.

MNBC VALUES

- **Manâcihitowin (Respect)** - We respect ourselves, others and all Creation.
- **Kwayes’kwât’sowin (Integrity)** - We hold integrity as a core value. We are honest with ourselves, our colleagues, our communities, and our partners. We are reliable and follow through on our word.
- **Ahtisihcikêwin (Innovation)** - We draw on the spirit of Métis innovation and bring forward our curiosity and creativity to problem solve and develop new solutions for our people.
- **Tâpahtiyim’sowin (Humility)** - We show and practice cultural humility and cultural agility. We are open to new ideas and recognize the wisdom that surrounds us from others who carry different experiences than ours.
- **Kisîwât’sowin (Kindness)** - We show and practice lateral kindness in our organization and to everyone with whom we interact on behalf of the Nation. We practice kaa-wiichihitoyaahk (we take care of each other.)
- **Sipihkisôwin (Resilience)** - We are resilient and do not fear challenges or setbacks but remain courageous and learn from each step of the journey. We channel the courage of our Métis ancestors who faced adversity and remained resilient.
- **Atoskâtowin (Teamwork)** - We work together and actively seek opportunities to share information, collaborate on initiatives, and practice reciprocity for stronger outcomes. We embrace teamwork to achieve greater potential for success.